001 Certification and Evaluation Scheme - Scheme Overview

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1 Preface

This document is part of the description of the Swedish Common Criteria Evaluation and Certification Scheme ("the Scheme").

This document is part of a series of documents that provide a description of aspects of the Scheme and procedures applied under it. This document is of value to all participants under the Scheme, i.e., to anyone concerned with the development, procurement, or accreditation of IT products for which security is a consideration, as well as those already involved in the Scheme, i.e., employees at the Certification Body, Evaluators, current customers, contractors, and security consultants.

The Scheme documents and further information can be obtained from the Swedish Certification Body for IT Security. Complete contact information is provided in the following box.

| Swedish Certification Body for IT Security | FMV / CSEC |
| Postal address: SE-115 88 Stockholm, Sweden |
| Visiting address: Banérgatan 62 |
| Telephone: +46-8-782 4000 |
| E-mail: csec@fmv.se |
| Web: www.csec.se |

1.1 Purpose

This document provides a general overview of the Scheme for evaluation and certification of IT security products and protection profiles. It is intended for any party interested in the Scheme, including developers, customers, and users of IT security products.

Detailed information on specific aspects of the Scheme is provided in other documents in the series of Scheme publications.

1.2 Terminology

The following terms are used to specify requirements:

**SHALL**

Within normative text, “SHALL” indicates “requirements strictly to be followed in order to conform to the document and from which no deviation is permitted.” (ISO/IEC).

**SHOULD**

Within normative text, “SHOULD” indicates “that among several possibilities one is recommended as particularly suitable, without mentioning or excluding others, or that a certain course of action is preferred but not necessarily required.” (ISO/IEC)

The CC interprets 'not necessarily required' to mean that the choice of another possibility requires a justification of why the preferred option was not chosen.

**MAY**

Within normative text, “MAY” indicates “a course of action permissible within the limits of the document.” (ISO/IEC).

**CAN**

Within normative text, “CAN” indicates “statements of possibility and capability, whether material, physical or causal.” (ISO/IEC).
2 Introduction

2.1 Overview

Advances in information technology (IT), the increasing number of IT systems and networks worldwide, and the increasing dependency of society on IT services have raised concerns about the security of IT.

Concerns about the security of IT products must be taken seriously. Customers of IT products need to feel confident about the security of those products, and they want to be able to compare the security features of various products to understand their capabilities and limitations. Customers also need to be able to judge whether a product is suitable for their environment and whether the product can be used efficiently within their security context. However, customers generally have limited resources available to examine and judge IT products, and might not have sufficient expert knowledge to adequately perform the task. Leaving this responsibility to individual customers also results in considerable duplication of effort if multiple customers with similar requirements separately undertake examination of IT products.

The Common Criteria (CC) establishes an international standard (ISO/IEC 15408) that addresses these needs. The CC allows the security of IT products or systems to be impartially assessed (evaluated) by an independent body, and then certified by a Certification Body (CB) that confirms the validity of the evaluation results.

CC certification is internationally recognised through multilateral recognition arrangements; a CC certificate issued by a CB in one country is recognised by government organisations in other participating countries. In order for the evaluation and certification process to be repeatable and reproducible, it must be established and maintained in compliance with CC community requirements, emphasising the integrity and quality of these processes. The organisation, rules, and processes are specific for each country and are called Evaluation and Certification Schemes. Such Schemes provides the framework for international recognition of certificates issued under the Scheme.

Sweden is a member of the Common Criteria Recognition Arrangement (CCRA) and the Senior Officials Group, Information Systems Security - Mutual Recognition Arrangement (SOGIS-MRA) thereby accepting CC certificates issued, under these agreements, in other countries.

Sweden is also a member of the European co-operation for Accreditation (EA). This agreement means that a test or inspection report or a certificate issued by an accredited body in one country is recognised as equivalent to a report or a certificate issued by an accredited body in any of the countries signatories to the EA Multilateral Agreement (MLA).

With the establishment of the Swedish Common Criteria Evaluation and Certification Scheme, the organisational and procedural context for the conduct of IT security evaluations and the issuance of CC certificates is established in Sweden (see Figure 1). The Swedish Defence Materiel Administration (FMV), has been appointed to define this Scheme and to operate a CB. This document provides a high level description of the Scheme and the procedures applied under it.

CSEC is the owner (Scheme Owner) of the Swedish Common Criteria Evaluation and Certification Scheme.

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1 Ordinance with instructions for the Swedish Defence Materiel Administration (SFS 2007:854); see also section 2.5 Relevant Legislation, Standards and Regulations
2.2 Goals and Objectives of the Scheme

The main purpose of the Scheme is to ensure that a high and consistent quality is maintained in evaluations under the Scheme. This is enforced by the systematic organisation and management of the evaluation and certification functions.

The Scheme provides a basis for conducting evaluations and certifications by describing and implementing the necessary legal framework and processes, thereby upholding the following principles in all evaluation activities.

- Appropriateness
  The evaluation activities employed in achieving an intended level of assurance shall be appropriate.

- Impartiality
  All evaluations shall be free from any commercial, financial, or other pressures that might influence the outcome of the evaluation.

- Objectivity
  Evaluation results shall be obtained with a minimum of subjective judgment or opinion.

- Repeatability and reproducibility
  Repeated evaluation of the same IT product or system to the same requirements with the same evaluation evidence shall yield the same results.

- Soundness of results
  The results of evaluations shall be complete and technically correct.

- Cost-effectiveness
  The value of an evaluation shall offset the time, resources, and money spent by all interested parties.

- International recognition
  The Scheme shall allow for the international recognition of certificates issued under it.

- Re-usability
  Evaluations shall make effective use of previous evaluation results.
• Methodology evolution
  The impact of changing environmental and technical factors on evaluations should be integrated into the evaluation methodology in a well-considered and consistent manner.

• Common terminology
  A common nomenclature shall be introduced for use by all parties involved in evaluation and certification activities.

In implementing these principles, the Scheme will achieve its major objectives, which are:

• to ensure that evaluations and certifications are performed to high and consistent standards and will promote confidence in the security of IT products certified under this Scheme;

• to improve the availability of evaluated, security-enhanced IT products and protection profiles (PPs); and

• to continuously improve the efficiency and cost-effectiveness of the evaluation and certification process for IT products and PPs.

2.3 Brief Description of the Scheme

The cornerstone of the Scheme is the process of evaluation and certification, whereby security evaluations are carried out by licensed IT Security Evaluation Facilities (ITSEF) and certifications are carried out by the Certification Body (CB).

Evaluation is the assessment of an IT product or a PP against the CC using the Common Methodology for Information Technology Evaluation (CEM) to determine whether or not the security claims on the product or PP are justified.

Certification is the process carried out by the CB leading to the issuing of a CC certificate. The certificate is a public document issued by the CB which confirms that a specific IT product or PP has successfully completed evaluation by an ITSEF. A CC certificate always has a certification report (CR) associated with it.

The process of evaluation and certification involves the following parties with specific responsibilities, which are detailed in section 4, Roles within the Scheme.

• Sponsor
• Developer
• ITSEF
• CB

This leads to the structure depicted in Figure 2 of the different organisations currently involved in the Scheme.
For the evaluation and certification process to work, the framework provided by the Scheme must define additional processes, which are necessary to set up the organisational context and to achieve recognition of the certificates issued.

Additional processes and procedures are:

- Assurance Continuity
- Certificate surveillance
- Licensing of evaluation facilities
- Mutual recognition and international liaison
- Interpretations
- Complaints, appeals, and disputes

These processes are explained in section 5, *Processes within the Scheme*, and detailed in additional documents (see section 2.7, *Documentation*).

### 2.4 Mutual Recognition

Certificates issued under the Scheme may be subject for mutual recognition according to the following arrangements.

- **Arrangement on the Recognition of Common Criteria Certificates In the field of Information Technology Security (CCRA).**
  Certification bodies accepted by the participants of CCRA as compliant may issue certificates that are recognised, under the conditions of the arrangement, by all participants of CCRA.

- **The European cooperation for accreditation MLA (EA-MLA)**
  Certification bodies accredited by an approved accreditation body within the EA may issue certificates that are recognised, under the conditions of the stipulated by EA regulations, by all signatories of the EA-MLA for the scope of product certification.

- **Senior Officials Group Information Systems Security - Mutual Recognition Arrangement (SOGIS-MRA)**
  Certification bodies accepted by the participants of SOGIS-MRA as compliant may issue certificates that are recognised, under the conditions of the agreement, by all participants of SOGIS-MRA.
A certification performed by the Swedish Certification Body for IT Security (CSEC) may be covered by all these arrangements. It is possible to engage in a certification where only one of the arrangements will be referenced. Which mutual recognition agreement that is applicable to a specific certification will be documented in the certification agreement.

A customer who applies for certification will be able to choose which mutual recognition agreements the certification should be covered by.

### 2.4.1 Certificates issued by CSEC

CSEC can issue the following certificates:

- **EA-MLA**: Certificates with claims of compliance against any of the Common Criteria Evaluation Assurance Level 1 through 7 and ALC_FLR.
- **CCRA**: Certificates with claims of compliance against Common Criteria assurance components of either:
  - a collaborative Protection Profile (cPP), developed and maintained in accordance with CCRA Annex K, with assurance activities selected from Evaluation Assurance Levels up to and including level 4 and ALC_FLR, developed through an International Technical Community endorsed by the CCRA Management Committee; or
  - Evaluation Assurance Levels 1 through 2 and ALC_FLR.
- **SOGIS-MRA**: Certificates with claims of compliance against any of the Common Criteria Evaluation Assurance Level 1 through 4.
- **National Certificate**: Certificates not subject for any of above mutual recognition arrangements and with claims of compliance against any of the Common Criteria Evaluation Assurance Level 1 through 7 and ALC_FLR.

EA-MLA certificates are issued separately, while CCRA and SOGIS-MRA certificates may be issued together.

### 2.5 Relevant Legislation, Standards and Regulations

#### 2.5.1 Government Ordinance

In the *Ordinance with instructions for the Swedish Defence Materiel Administration* (SFS 2007:854) the Swedish government has stated that at the FMV there is a CB that should establish and operate a Certification Scheme for security in IT-products and systems. FMV should act to obtain and maintain international recognition for issued certificates.

In the *Ordinance with instructions for the Swedish Defence Materiel Administration* CSEC has been appointed by the Swedish government to issue regulations for certification and to certify electronic identification and trust services for electronic transactions in the EU internal market, referred to as eIDAS (Swedish: "utländska e-legitimationer i svenska digitala tjänster"). In the complementary law (SFS 2016:561) to the EU regulation (No 910/2014 of 23 July 2014) on electronic identification and trust services for electronic transactions in the internal market the Swedish government or an authority appointed by the Swedish government may issue the regulations above.

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2 Certifications above EAL4 is conditioned that there exist evaluation methodology for the concerned product type which has been approved by CSEC and that the ITSEF in question demonstrate their competence and procedures for such evaluations.

3 Certifications above EAL4 is conditioned that there exist evaluation methodology for the concerned product type which has been approved by CSEC and that the ITSEF in question demonstrate their competence and procedures for such evaluations.
2.5.2 Appropriation Directions

In the Appropriation Directions for the Swedish Defence Materiel Administration, the Swedish Department of Defence has stated that FMV shall act as national CB for IT security. The CB shall co-operate internationally in order to make the methodology for evaluation and certification more effective. The CB shall give support and guidance in using CC for requirements specification.

FMV shall, as a result of the Government's ambition to coordinate functions within IT security, be Sweden's signatory within the international agreement on mutual recognition of certification of IT security products, the Common Criteria Recognition Arrangement (CCRA).

2.5.3 Standards

The Scheme relies on a set of international standards to support the objectives set forth in this document.

**Common Criteria (CC)**

First and foremost, the CC is the standard that defines IT security evaluation, with the related CEM defining the methodology for evaluators to perform their work. Where questions have arisen about the intent of specific clauses of the CC or the CEM, interpretations have been issued by the Common Criteria Maintenance Board (CCMB).

**ISO/IEC 15408**

ISO/IEC-versions of the CC standards

**ISO/IEC 18045**

ISO/IEC-version of the Common Evaluation Methodology

**ISO/IEC 17065**

For a CB, ISO/IEC 17065 Conformity assessment — Requirements for bodies certifying products, processes and services applies according to the regulations of the CCRA, SOGIS-MRA, and the Swedish Board for Accreditation and Conformity Assessment (SWEDAC), to ensure the quality of certifications.

**ISO/IEC 17025**

For an ITSEF, ISO/IEC 17025 General requirements for the competence of testing and calibration laboratories (earlier known as ISO/IEC Guide 25) applies according to the regulations of the CCRA, SOGIS and SWEDAC, to ensure the quality of evaluations.

2.5.4 National Regulations - STAFS

The Swedish Board for Accreditation and Conformity Assessment (SWEDAC) has issued regulations for accreditation in the field of IT Security. These regulations are complements to the general regulations for accreditation.

**SWEDAC STAFS 2015:8**

Regulations and guidelines for accreditation

**SWEDAC STAFS 2013:5**

Regulations and guidelines for accreditation of bodies certifying products
2.6 Trademarks

Conditions for the use of trademarks applicable to the certification and licensing processes are listed in SP-070 Conditions for Use of Trademarks.

2.7 Documentation

This document provides an overview of the Scheme. Other documents described below give detailed information about other processes of the Scheme. All public Scheme publications are available from the CSEC website, www.csec.se.

SP-001 Scheme Overview
Introduces the Swedish Common Criteria Evaluation and Certification Scheme, providing an overview and a guide to the goals and objectives, roles, responsibilities, and procedures of the Scheme.

SP-002 Evaluation and Certification
Defines the processes and requirements for CC evaluation and certification, which are the central processes of the Scheme. IT security evaluations are carried out by licensed evaluation facilities, and certificates are awarded for successfully evaluated products and PPs.

SP-003 Assurance Continuity
This document defines how to extend the validity of a CC certificate to apply to a changed version of the Target of Evaluation (TOE), without having to repeat the evaluation and certification process.

SP-004 Licensing of Evaluation Facilities
This document defines the processes and requirements for licensing an Evaluation Facility and evaluators, to ensure that evaluations will be carried out in an impartial, objective, repeatable, and reproducible manner.

SP-007 Quality Manual
This document describes the standard operating procedures of the CB, satisfying the requirement from ISO/IEC 17065, that the CB must have a Quality Manual.

This set of documents may be supplemented by documents addressing specific topics. For example, if evaluation of products at evaluation assurance levels (EALs) higher than EAL 4 is sought, or if evaluation of systems rather than products will be carried out, additional documents may be necessary. The goal of supplemental documents is to guide sponsors, developers, evaluators, and certifiers, so that requirements for the impartiality, objectivity, repeatability, reproducibility, and appropriateness of such evaluations can be guaranteed.
3 Types of Certifications

3.1 Protection Profile (PP) Certification
A PP is an implementation-independent set of security requirements for a category of IT products that meet specific customer needs.

A PP may be created by an organisation to define its security needs. Sponsors then may claim compliance to the PP in their security targets (ST).

A PP is evaluated in accordance with the requirements for PP evaluation contained in the CC. The goal of such an evaluation is to demonstrate that the PP is complete, consistent, technically sound, and suitable for use as a statement of requirements for a category of IT products. A successful evaluation following the rules of the Scheme may result in certification of the PP.

3.2 Product Certification
The TOE consists of an entire IT product or parts of an IT product selected for CC evaluation, along with its associated administrator and user guidance documentation. An IT product is a package of software, firmware, and/or hardware providing certain functionality.

The TOE is defined in the context of a specific configuration or set of configurations, which is called the evaluated configuration of the TOE.

The TOE is evaluated in accordance with requirements contained in the CC. A ST, a set of security requirements and specifications, is used as the basis for evaluating the TOE. Investing substantial effort in creating the ST reduces the risk of running into problems later in the evaluation process. The goal of a TOE evaluation is to demonstrate that the TOE meets the security requirements contained in the evaluated ST. Successful evaluation following the rules of the Scheme may result in certification of the product.
4 Roles within the Scheme

The parties involved in certifications under the Scheme fall into four categories: Sponsors, Developers, ITSEFs, and the CB, each with its own specific role and responsibilities.

4.1 Sponsor

The Sponsor is the organisation that pays for the evaluation, applies to the CB for certification, contracts with the ITSEF, and arranges for Developer participation. The Sponsor and the Developer may be the same.

The obligations of the Sponsor in an evaluation are detailed in Scheme publication SP-002 Evaluation and Certification, section 3, Parties and Responsibilities.

4.2 Developer

The Developer is the organisation that produces the product to be certified. The Developer, which may be the same as the Sponsor, is responsible for supporting the evaluation by making evaluation evidence available.

The obligations of the Developer in an evaluation are detailed in Scheme publication SP-002 Evaluation and Certification, section 3, Parties and Responsibilities.

4.3 IT Security Evaluation Facility (ITSEF)

An Evaluation Facility licensed by the CB to operate under the Scheme is called an ITSEF. The ITSEF is responsible for the assessment of the PP or the TOE by performing the evaluator actions required by the CEM and the Scheme.

Further details of the obligations for ITSEFs and evaluators are found in Scheme publication SP-004 Licensing of Evaluation Facilities, section 3, Parties and Responsibilities.

4.4 Certification Body (CB)

The CB provides independent confirmation of the validity of evaluation results by overseeing the evaluation process. This oversight is performed by certifiers working for the CB.

A more extensive presentation of the responsibilities of the CB is found in the following Scheme publications.

- SP-002 Evaluation and Certification
- SP-003 Assurance Continuity
- SP-004 Licensing of Evaluation Facilities
- SP-007 Quality Manual
5 Processes within the Scheme

5.1 Management of Confidential Information

5.1.1 Legal Protection of Confidential Information

Documents received or drawn up by the CB are official documents (“allmän han-
dling”) and may be kept secret by the CB only when it is required to protect the inter-
ests covered by articles in The Swedish Law on Publicity and Secrecy regarding the
following.

- The security of the realm or its relationships with another state or international or-
ganisation
- Inspection, control, or other supervisory activities of a public authority
- The prevention or prosecution of crime
- The economic interests of the public institutions
- The protection of the personal or economic circumstances of private subjects

When a request is made by a third party for access to an official document, the CB
judges whether the information is confidential given the conditions at that time.

Information deemed confidential according to the act SHALL be kept secret, while
information not covered SHALL be disclosed to the requesting party in accordance
with The Freedom of Press act.

Before exchanging confidential information with the CB, the information owner MAY
seek advice from the CB on the applicability of Swedish Law on the information.

If the identity of a party (sponsor, developer etc) is to be treated as confidential this
SHALL be noted to the CB prior to any correspondence commencing.

The confidentiality requirements between the ITSEF, Sponsors, and Developers
SHOULD be defined in detail in agreements between the parties.

More information on legal protection of confidential information is described in
SP-007 Quality Manual.

5.1.2 Protective Marking of Confidential Information

Originators of information SHALL make the CB aware of any confidentiality claims
regarding information that is shared with the CB as follows.

- Documents with confidentiality claims regarding the entire document or parts
  thereof SHALL bear protective marks indicating that the information should be
  regarded as confidential.
- The originator is to clarify their claims on confidentiality to the CB by presenting
  a justification describing the parts of the document covered by the security claims.
  A brief statement outlining the nature of the damage which would result from dis-
  closure can be added.
- The applicable articles in The Swedish Law on Publicity and Secrecy MAY be
  added to the statement to help the CB in forming its judgement when applying a
  security classification.

If the identity of a party (sponsor, developer etc) is to be treated as confidential this
SHALL be clarified with the CB before any correspondence commences.
5.1.3 Sending Confidential Information by Mail

Documents containing confidential information sent via standard post (“A-post”) SHOULD be sent using two enclosed envelopes as follows.

- The outer envelope SHOULD carry the address of the CB and MAY have the name of the addressee (CB Point-of-Contact) on top of the address.
- The inner envelope SHOULD bear a protective mark indicating that the information should be regarded as confidential, carry the address of the CB and have the name of the addressee on top of the address as follows.

<table>
<thead>
<tr>
<th>Name of the addressee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Swedish Certification Body for IT Security</td>
</tr>
<tr>
<td>FMV/CSEC</td>
</tr>
<tr>
<td>SE-115 88 Stockholm, Sweden</td>
</tr>
</tbody>
</table>

5.1.4 Electronic Transmission of Confidential Information

Any use of electronic transmission of confidential information SHALL be agreed with the CB before any correspondence commences.

5.2 Certification Agreement

According to the rules and regulations for accreditation the CB SHALL have a legally enforceable Agreement for the provision of certification activities with its clients. This Agreement is established as follows.

1. The Sponsor signs and submits an Application for Certification to the CB, and thereby accepts compliance with the clients responsibilities, as defined in SP-002 Evaluation and Certification.
2. The CB decides, depending on complexity of the product to be certified and the EAL, the fees for the certification and sends a Tender to the Sponsor.
3. The Sponsor sends an acceptance of the fee and the terms of the Tender, in writing, to the CB.

These three documents together form the Certification Agreement.

5.3 Evaluation and Certification Process

The IT security evaluation is the process of assessing a PP or TOE against defined criteria.

Within the Scheme, the criteria used for evaluations are those of the CC and the CEM, supplemented by additional requirements and specialisations in the Scheme's procedures for evaluation and certification.

Every completed certification will result in a CR; for successful certifications, a certificate will be issued for the IT product or PP.

The evaluation and certification process consists of three phases as follows.

1. Start-of-evaluation The four parties involved in the evaluation and certification (Developer, Sponsor, ITSEF, and CB) prepare for evaluation.
2. Conduct of evaluation The evaluation is performed.
3. Conclusion of evaluation The evaluation is completed.
There are several types of evaluations. An evaluation is for products or PPs that have not been evaluated before. A re-evaluation may be conducted when another version of an already-certified product shall be evaluated. This may be the case for a new version of an IT product with modified functionality, a revised intended environment, or for additional platforms.

Evaluations may be carried out on a TOE that has already been finished, or in parallel with TOE development (i.e., concurrent evaluation). The detailed evaluation and certification process is described in Scheme publication SP-002 Evaluation and Certification.

5.3.1 Cost of Evaluation and Certification

The total cost of evaluation and certification includes the following.

- The Developer's and Sponsor's internal costs for the preparation and conduct of the evaluation, including document updates, bug fixes, additional testing, etc.
- The evaluation cost, covering the ITSEF's work
- The certification cost, covering the CB's work

The internal costs to the Sponsor and the Developer may be substantial and should be taken into account; however, discussion of those costs is outside the scope of this document. The cost for the ITSEF's work will be agreed between the Sponsor and the ITSEF, but should be free from undue conditions that may impact the ITSEF's impartiality.

The CB's charges and fees for certification, including Application Fee and Certification Fee, are described in Scheme publication SP-008 Charges and Fees.

5.3.2 Official Languages of the Scheme

Evaluation reports, oversight reports, and CRs may be written in Swedish or English. Other languages may be used in evaluation evidence and other documentation related to the certification, but must be made available in either Swedish or English if required by the CB.

5.4 Assurance Continuity

If a certified product or its intended environment is changed, without affecting the assurance in the product, the validity of the certificate may be extended to incorporate the changed version of the product. To do this, a maintenance impact analysis report and a maintenance application have to be submitted to the CB. If the CB accepts extension of the certificate validity, a maintenance addendum, including a maintenance report, will be published in the certified products list on the CSEC website. If the certificate cannot be extended, a re-evaluation re-using previous evaluation results or a new full certification may be performed. The procedures for assurance continuity are described in detail in SP-003 Assurance Continuity.

5.5 Certificate Misuse

The CB will perform surveillance to ensure that the use of certificates, trademarks, and claims is compliant with the Scheme and does not bring the Scheme or its symbols into disrepute.
5.6 Licensing of Evaluation Facilities

Licensing of evaluation facilities is the formal process whereby the CB grants an Evaluation Facility the right to conduct CC evaluations under the Scheme, thus becoming a licensed ITSEF. Before the CB issues a license, the ITSEF must be accredited by a recognised accreditation body as a test laboratory according to ISO/IEC 17025. This whole process guarantees that the evaluators of an ITSEF will carry out impartial, objective, repeatable, and reproducible evaluations. Developers and Sponsors will then be able to trust the ITSEF to provide professional work and effective results.

Within the scope of mutual recognition according to CCRA, an ITSEF may conduct evaluations at every EAL accepted for mutual recognition by the CCRA and on every topic.

Within the scope of the SOGIS-MRA, CSEC will adapt to regulations issued within this MRA.

Within the scope of the EA MLA, CSEC will adapt to regulations issued by SWEDAC.

The Scheme leaves differentiation of ITSEF skills to market forces and assumes that Sponsors will select appropriate ITSEFs to perform evaluations. A list of ITSEFs will be available from the CB.

Prior to each evaluation, the ITSEF must demonstrate to the CB that the resources assigned to the project have appropriate skills and background to complete the evaluation.

Thus, before the evaluation starts, the CB will assess the combined skills of the evaluation team in relation to the evaluation and may require that the staffing is justified by the ITSEF.

The details of the ITSEF licensing process are described in Scheme publication SP-004 Licensing of Evaluation Facilities.

5.7 Mutual Recognition and International Liaison

Mutual recognition and international liaison refers to the international framework for acceptance of IT security certificates among nations, the requirements to meet in this context, and the international efforts to develop the standard and methodology for IT security evaluation.

CSEC has been assigned by the Swedish government to operate the Swedish Common Criteria Evaluation and Certification Scheme in compliance with the CCRA, and to participate in the international cooperation in the field.

CSEC also represent Sweden in the European SOGIS-MRA collaboration and the Scheme is operated in accordance with the SOGIS-MRA.

5.8 CCRA

The mutual recognition, according to CCRA, of certificates issued within the Scheme is subject to certain requirements upon the Scheme itself, such as undergoing periodic assessment by other participants in the CCRA and complying with special restrictions for handling protected information shared between participants. Because there are requirements to make certificate reports, certificates, and other information publicly available for each recognised certificate, it must be agreed between the Sponsor, evaluator and certifier at the start of the certification whether mutual recognition is an objective of the certification.
The framework for mutual recognition within the CCRA, the procedures for voluntary periodic assessment (VPA), sharing of protected information, documenting interpretations, and for international liaison is further described in Scheme publication SP-007 Quality Manual.

**5.9 SOGIS-MRA**

CSEC is accepted as a CB, up to EAL4, by the participants in the SOGIS-MRA. Mutual recognition is subject to regulations, as agreed by the nations collaborating within the SOGIS-MRA, similar to the CCRA.

**5.10 EA MLA**

CSEC is accredited by SWEDAC as a CB for security in IT-products and is thus also able to perform certifications that may be recognised under the EA MLA.

The rules and regulations for accreditation and for mutual recognition according to the EA MLA are issued by SWEDAC (see section 2.5.4, National Regulations).

**5.11 Interpretations**

An interpretation is a non-trivial clarification of the contents of the CC, the CEM, or the Scheme procedures. Interpretations must be documented and taken into consideration when a similar clarification is made, to ensure consistency over time in the application of the evaluation criteria.

Interpretations related to the CC or the CEM will be documented as national interpretations and may be forwarded to CCMB to achieve international recognition through the CCRA.

Interpretations related to Scheme-specific procedures will result in Scheme Notes.

All interpretation matters will be presented to the Change Control Board for comment, before national interpretations or Scheme Notes are published. National interpretations will also be presented to the CCMB, which must accept the interpretations to be valid under mutual recognition. National interpretations are used by the CCMB as a source for future improvements of the CC and the CEM. Scheme Notes will be considered valid parts of the Scheme procedures until the corresponding changes have been made in the Scheme documents.

Interpretation issues will normally be raised by the CB staff and have their origin in on-going evaluations, but all relevant issues brought to the attention of the CB will be considered.

**5.12 Complaints and Appeals**

The purpose of the procedures for management of complaints and appeals is to ensure that:

- the CB has suitable policies and procedures for the resolution of complaints and appeals,
- details of the procedures for handling complaints and appeals are documented and published according to applicable standards,
- the CB has procedures to correct decisions that are not made according to the rules of the Scheme, and
- the CB has procedures to learn from any complaints or appeals and to update the Scheme accordingly.
Complaints

The CB will document and investigate any formal complaint directed towards it that applies to the certification activities for which it is responsible.

The CB is responsible for investigating all such complaints in order to identify possible nonconformities to Scheme regulations. Any nonconformity found will be subject to the procedures for handling of nonconformities.

The procedures for handling Complaints are described in SP-007 Quality Manual.

Appeals

A complainant that is not satisfied with a decision, or with the outcome of a complaint, that applies to the certification activities for which the CB is responsible, may file a formal appeal.

An appeal shall be made in writing and shall contain the name, address, and telephone number of the appellant. It shall identify and describe the requested changes to the decision that is being appealed.

Contact information for the CB and forms for complaints and appeals will be found on the CSEC web site, www.csec.se. Use of these forms is recommended, but not mandatory.

The procedures for handling Appeals are described in SP-007 Quality Manual.
Appendix A

A.1 References

These references are common to all public Scheme documents.

<table>
<thead>
<tr>
<th>Reference</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CC</td>
<td>Common Criteria for Information Technology Security Evaluation</td>
</tr>
<tr>
<td>CCRA</td>
<td>Arrangement on the Recognition of Common Criteria Certificates in the field of Information Technology Security, July 2, 2014</td>
</tr>
<tr>
<td>CEM</td>
<td>Common Methodology for Information Technology Security Evaluation</td>
</tr>
<tr>
<td>ISO/IEC 17065</td>
<td>Conformity assessment — Requirements for bodies certifying products, processes and services. The most recent version is ISO/IEC 17065:2012.</td>
</tr>
<tr>
<td>SP-001</td>
<td>Scheme Overview</td>
</tr>
<tr>
<td>SP-002</td>
<td>Evaluation and Certification</td>
</tr>
<tr>
<td>SP-003</td>
<td>Assurance Continuity</td>
</tr>
<tr>
<td>SP-004</td>
<td>Licensing of Evaluation Facilities</td>
</tr>
<tr>
<td>SP-007</td>
<td>Quality Manual</td>
</tr>
<tr>
<td>SP-008</td>
<td>Charges and Fees</td>
</tr>
<tr>
<td>SP-070</td>
<td>Conditions for the Use of Trademarks</td>
</tr>
<tr>
<td>SP-084</td>
<td>Sponsor's and Developer's Guide to the Evaluation and Certification Process</td>
</tr>
<tr>
<td>ISO/IEC 17025</td>
<td>General requirements for the competence of testing and calibration laboratories. The most recent version is ISO/IEC 17025:2005</td>
</tr>
<tr>
<td>STAFS 2015:8</td>
<td>Styrelsens för ackreditering och teknisk kontroll (SWEDAC) föreskrifter och allmänna råd om ackreditering</td>
</tr>
<tr>
<td>STAFS 2013:15</td>
<td>Styrelsens för ackreditering och teknisk kontroll (SWEDAC) föreskrifter och allmänna råd om ackreditering av organ som certifierar produkter</td>
</tr>
<tr>
<td>STAFS 2007:20</td>
<td>Styrelsens för ackreditering och teknisk kontroll (SWEDAC) föreskrifter och allmänna råd om evalueringsorganisationer som utvärderar IT-säkerhet</td>
</tr>
<tr>
<td>STAFS 2007:21</td>
<td>Styrelsens för ackreditering och teknisk kontroll (SWEDAC) föreskrifter och allmänna råd om organ som certifierar IT-säkerhet;</td>
</tr>
</tbody>
</table>

A.2 Abbreviations

The following abbreviations are used in this document and other CSEC documents.

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CB</td>
<td>Certification Body</td>
</tr>
<tr>
<td>CC</td>
<td>Common Criteria (CC Part 1-3 refers to the Common Criteria standard documentation)</td>
</tr>
<tr>
<td>Abbreviation</td>
<td>Description</td>
</tr>
<tr>
<td>--------------</td>
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</tr>
<tr>
<td>CCMB</td>
<td>Common Criteria Maintenance Board</td>
</tr>
<tr>
<td>CCRA</td>
<td>Common Criteria Recognition Arrangement</td>
</tr>
<tr>
<td>CEM</td>
<td>Common Methodology for Information Technology Security Evaluation</td>
</tr>
<tr>
<td>CM</td>
<td>configuration management</td>
</tr>
<tr>
<td>COTS</td>
<td>commercial off-the-shelf</td>
</tr>
<tr>
<td>CR</td>
<td>certification report</td>
</tr>
<tr>
<td>CSEC</td>
<td>Swedish Certification Body for IT Security</td>
</tr>
<tr>
<td>EA</td>
<td>European co-operation for Accreditation</td>
</tr>
<tr>
<td>EAL</td>
<td>evaluation assurance level</td>
</tr>
<tr>
<td>EN</td>
<td>European Norm</td>
</tr>
<tr>
<td>EWP</td>
<td>evaluation work plan</td>
</tr>
<tr>
<td>FER</td>
<td>final evaluation report</td>
</tr>
<tr>
<td>FMV</td>
<td>Försvarets Materielverk - The Swedish Defence Materiel Administration</td>
</tr>
<tr>
<td>IEC</td>
<td>International Electrotechnical Commission</td>
</tr>
<tr>
<td>ISO</td>
<td>International Organisation for Standardisation</td>
</tr>
<tr>
<td>IT</td>
<td>information technology</td>
</tr>
<tr>
<td>ITSEF</td>
<td>IT Security Evaluation Facility</td>
</tr>
<tr>
<td>MIA</td>
<td>maintenance impact analysis</td>
</tr>
<tr>
<td>OR</td>
<td>observation report</td>
</tr>
<tr>
<td>PP</td>
<td>protection profile</td>
</tr>
<tr>
<td>RIA</td>
<td>re-evaluation impact analysis</td>
</tr>
<tr>
<td>RIAR</td>
<td>re-evaluation impact analysis report</td>
</tr>
<tr>
<td>SAC</td>
<td>Scheme Advisory Committee</td>
</tr>
<tr>
<td>SER</td>
<td>single evaluation report</td>
</tr>
<tr>
<td>SOGIS-MRA</td>
<td>Senior Officials Group Information Systems Security - Mutual Recognition Agreement</td>
</tr>
<tr>
<td>ST</td>
<td>security target</td>
</tr>
<tr>
<td>TOE</td>
<td>target of evaluation</td>
</tr>
<tr>
<td>TOR</td>
<td>technical oversight report</td>
</tr>
<tr>
<td>TSF</td>
<td>TOE Security Functions</td>
</tr>
<tr>
<td>TSFI</td>
<td>TOE Security Functional Interface</td>
</tr>
<tr>
<td>TSP</td>
<td>TOE Security Policy</td>
</tr>
</tbody>
</table>
### A.3 Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Concurrent evaluation</td>
<td>An evaluation of a TOE that is in development.</td>
</tr>
<tr>
<td>Cross frontier evaluation</td>
<td>An evaluation where work is performed in locations situated outside Sweden.</td>
</tr>
<tr>
<td>Initial evaluation</td>
<td>An evaluation of a TOE or PP that has not previously been evaluated.</td>
</tr>
<tr>
<td>Protection profile</td>
<td>An implementation-independent set of security requirements for a category of TOEs that meet specific consumer needs. [CC]</td>
</tr>
<tr>
<td>Re-evaluation</td>
<td>An evaluation of a new version of an already evaluated TOE.</td>
</tr>
<tr>
<td>Security target</td>
<td>A set of security requirements and specifications to be used as the basis for evaluation of an identified target of evaluation. [CC]</td>
</tr>
<tr>
<td>Target of evaluation</td>
<td>A set of software, firmware and/or hardware possibly accompanied by guidance. [CC]</td>
</tr>
</tbody>
</table>